

Mr. Fredric V. Rolando
President
National Association of Letter
Carriers, AFL-CIO
100 Indiana Avenue, N.W.
Washington, D.C. 20001

RE: Q16N-4Q-C 20356310
Class Action
Washington, D.C. 20260-4100

Dear Mr. Rolando:

On several occasions our representatives met at the Interpretive Step of the grievance-arbitration procedure on the above referenced case. Interpretive Step time limits were extended by mutual consent.

The issue in this case is whether the Postal Service's unilateral implementation of the delivery initiative called Post Office Sortation Equipment Reconciliation (SER) violates the National Agreement.

The SER delivery initiative began July 31, 2020 and has concluded. The parties agree all changes to city letter carrier cases or configurations, including those resulting from the SER initiative, must comply with the appropriate provisions of the collective bargaining agreement and relevant handbook and manual provisions unless otherwise agreed upon by the national parties.

Any grievance held pending the outcome of this national case will be processed in accordance with the understanding in the above paragraph. .

The above-referenced agreement constitutes a full and complete settlement of grievance number Q16N-4Q-C 20356310. This Agreement is made without prejudice to the parties' position in this or any other matter and may only be cited to enforce its terms.

Please sign and return the enclosed copy of this decision as your acknowledgement of your agreement to resolve this case.

Sincerely,



David E. Mills
Director
Labor Relations Policies and Programs
U.S. Postal Service



Fredric V. Rolando
President
National Association of Letter Carriers,
AFL-CIO

Date: 7/22/2021

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