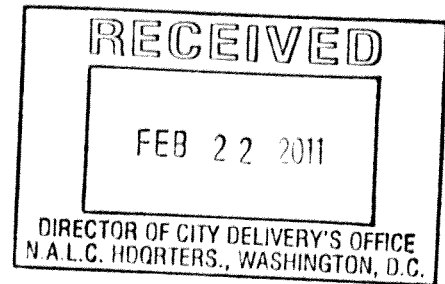




February 18, 2011



Mr. Lew Drass
Director, City Delivery
National Association of Letter
Carriers, AFL-CIO
100 Indiana Avenue, N.W.
Washington, D.C. 20001-2144

Dear Lew:

This is in response to your January 31 letter concerning waiver of signature requests. As indicated in my December 24, 2009 correspondence, the Postal Service has eliminated the requirement for delivery employees to place their signature on PS Form 3849 to document delivery items, including Express Mail, where waiver of signature is requested.

The Domestic Mail Manual will be updated to reflect this change. The union will be provided notice of the update.

Sincerely,

A handwritten signature in black ink, appearing to read "Alan S. Moore".

Alan S. Moore
Manager
Labor Relations Policy and Programs



M-01741

National Association of Letter Carriers

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January 31, 2011

Mr. Alan S. Moore
Manager, USPS
Labor Relations Policy and Programs
475 L'Enfant Plaza SW
Washington, DC 20260-4100

Dear Alan:

As indicated in your December 24, 2009 letter, the Postal Service eliminated the requirement for delivery employees to capture their signature on PS Form 3849 to document delivery items, including Express Mail, where waiver of signature is requested.

According to the most recent DMM dated January 2, 2011 specifically, Section 113.4.1.b. the language has not been updated to reflect the previous stated service policy.

While this may be an oversight in updating the DMM, I am requesting verification of the present Postal Service policy involving the handling of waiver of signature mail by city letter carriers.

I have attached a copy of your original correspondence along with a copy of the DMM language in question.

Sincerely,

Lew Drass
Director of City Delivery
National Association
of Letter Carriers AFL-CIO