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MAY 5 1995

CONTRACT ADMINISTRATION UNIT
N.A.L.C. WASHINGTON, D.C.



Mr. Vincent R. Sombrotto
President
National Association of Letter
Carriers, AFL-CIO
100 Indiana Avenue NW
Washington DC 20001-2197

Re: H90N-4H-C 94027675
H90N-4H-C 94028996
Class Actions
Memphis, TN 38101

Dear Mr. Sombrotto:

Recently, Charles Baker met with your representative to discuss the above-captioned grievances at the fourth step of our contractual grievance procedure.

The issue in these grievances is whether Management violated the National Agreement by developing and requiring carriers to sign a preprinted card apologizing for misdeliveries.

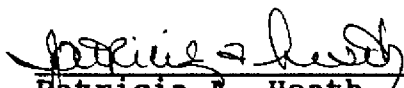
After reviewing this matter, it was mutually agreed that no national interpretive issue is fairly presented in these cases. Development and issuance of local forms is governed by Section 325.12 of the Administrative Support Manual. Further, employees should not be required to sign cards such as the ones referenced in this grievance.

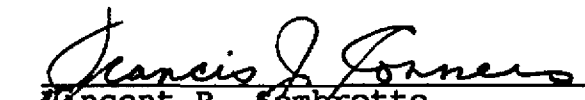
Accordingly, we agreed to remand these cases to the parties at Step 3 for further processing or to be rescheduled for arbitration, as appropriate, consistent with the above understanding.

Please sign and return the enclosed copy of this decision as your acknowledgment of agreement to remand these cases.

Time limits were extended by mutual consent.

Sincerely,


Patricia A. Heath
Grievance and Arbitration
Labor Relations


Vincent R. Sombrotto
President
National Association of Letter
Carriers, AFL-CIO

Date: 5/9/95