

#### UNITED STATES POSTAL SERVICE 475 L'ENFANT PLAZA SW WASHINGTON DC 20260

RECEIVED

NOV 2 5 1992

CONTRACT ADMINISTRATION UNIT N.A.L.C. WASHINGTON, D.C.

Mr. Lawrence G. Hutchins Vice President National Association of Letter Carriers, AFL-CIO 100 Indiana Avenue, N.W. Washington, DC 20001-2197

> RE: H7N-2D-C 42122 Class Action Wilmington, DE 19850

Dear Mr. Hutchins:

On November 9, 1992, we met in a prearbitration discussion of the above-referenced case.

The issue in this grievance is whether management violated the National Agreement when it used a locally developed form.

After reviewing this matter, we mutually agreed that no national interpretive issue is fairly presented in this case. We also agreed that the issuance of local forms, and the local revision of existing forms is governed by Section 374.12 of the Administrative Support Manual (ASM). The locally developed form was not promulgated according to ASM 324.12. Therefore, management will discontinue the use of the subject form.

Accordingly, we agree to remand this case to the parties at Step 3 for further processing, including arbitration if necessary.

Please sign and return the enclosed copy of this letter as your acknowledgment of agreement to remand case number H7N-2D-C 42122 and remove it from the pending national arbitration listing.

Singerely,

Stephen W. Furgeson

Manager

Grievance and Arbitration

Lawrence G. Hutchins

Vice President

National Association of Letter Carriers, AFL-CIO

11/24/92

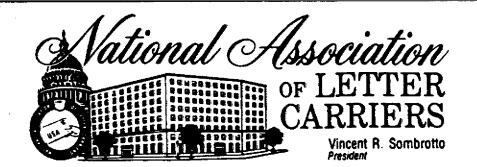
Date

Francis J. Conners Executive Vice President Lawrence G. Hutchins Vice President Richard P. O'Connell ecretary-Treasurer

Asst. Secretary-Treasurer Brian D. Farris Director, City Delivery

Halline Overby

George Davis, Jr. Director, Salety & Health



100 Indiana Avenue, N.W. Washington, D.C. 20001 Telephone: (202) 393-4695

M - 01107William M. Dunn, Jr. Director, Life Insurance Robert Vincenzi Director, Health Insurance Walter E. Couillard
Director of Retired Members BOARD OF TRUSTEES James G. Souza, Jr. James Worsham Michael J. O'Connor

July 31, 1991

Assistant Postmaster General Labor Relations Department United States Postal Service Employee and Labor Relations 475 L'Enfant Plaza West, S. W. Washington, D. C. 20260-4100

Certified letter number P 213 305 682

RE: Appeal from Step 4 Request for Arbitration

NALC System No: 3690 USPS No: H7N-2D-C-42122 Wilmington, DE

Dear Sir:

Pursuant to Article 15, Sections 2 and 4 of the National Agreement, I have authorized and hereby request certification of the above referenced case for arbitration.

Very truly yours,

CCI

James P. Turner Moe Biller, President, APWU - with file



#### **National Association of Letter Carriers** (AFL-CIO)

M-01107

APPEAL TO STEP 4

3690

TO: SENIOR ASSISTANT POSTMASTER GENERAL

EMPLOYEE AND LABOR RELATIONS UNITED STATES POSTAL SERVICE WASHINGTON, D.C. 20260

DATE: May 16, 1991

FROM: NATIONAL BUSINESS AGENT

James P. Turner 5950 Symphony Woods Road - Suite 305 Columbia, Md. 21044

GRIEVANT (OR CLASS) POST OFFICE CARRIER REGIONAL NO. 2-12-1 B7N-2D-C 42122 Class Wilmington, DE.

DEAR SIR:

PURSUANT TO ARTICLE XV. SECTION 2, OF THE NATIONAL AGREEMENT, I AM APPEALING THE ABOVE-CAPTIONED CASE TO STEP 4 OF THE GRIEVANCE PROCEDURE.

DATE STEP 3 DENIAL RECEIVED:

STEP 3 DECISION RENDERED BY:

VIOLATION INCLUDING BUT NOT LIMITED TO:

May 2, 1991

William Mollos

19

CORRECTIVE ACTION REQUESTED:

Discontinue the use of Record of Constructive Delivery Forms and comply with the M-39 and M-41 when instructing carriers to deliver certified mail.

DESIGNATED NALC REPRESENTATIVE AT STEP 4:

Contract Administration Unit

SINCERELY YOURS

NATIONAL BUSINESS AGENT

CC: REGIONAL DIRECTOR FOR ELR NATIONAL OFFICER, NALC BRANCH PRESIDENT, NALC



### UNITED STATES POSTAL SERVICE

Eastern Regional Office P. O. Sox 8601 Philadelphia, Pennsylvania 19197-0840

April 29, 1991

MR JERRY KERNER REGIONAL ADMINISTRATIVE ASSISTANT 5950 SYMPHONY WOOD RD SUITE 305 COLUMBIA MD 21044-3521

> RE: E7N-2D-C 42122 CLASS ACTION

> > **WILMINGTON DE 19850**

2121

Dear Mr. Kerner:

On 04/15/91, the above referenced grievance was discussed at Step 3 of our contractual grievance procedure. The matters presented by the union concerning this grievance, as well as the applicable contractual provisions, have been reviewed and given careful consideration.

The union's Representative's oral argument and submitted documentation were considered, but were not sufficiently persuasive to alter local management's position. Therefore, the corrective action requested by the union is not granted.

In the opinion of the Postal Service, this grievance does not involve any interpretive issue(s) pertaining to the National Agreement or any supplement thereto which may be of general application. Therefore, this case may be appealed directly to regional arbitration in accordance with the provisions of Article 15 of the National Agreement.

Very truly yours,

William Molloy Labor Relations

RECEIVED

MAY 2 1991

NATIONAL ASSOCIATION
OF LETTER CARRIERS AFLICIO
COLUMBIA, MARYLAND

cc: PM

B



# Issociation of Letter Carriers (AFL-CIO)

M-01107

DATE: March 24, 1771 APPEAL TO

TO: REGIONAL DIRECTOR, EMPLOYEE AND LABOR RELATIONS UNITED STATES POSTAL SERVICE

Jack West P.J. 3px 3631 Philadelphia, Pa. 19197 FROM: BRANCH PRESIDENT

Joseph Apostulitu dramen #191, NALI 217 N. Scott St. Wilmington, De. 19835

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|--|---------------------------------------|---|---------------------------------------|------------------------------------|
| Branch Gr.#  | GRIEVANT'S NAME                       | GRIEVANT'S S.S. #   | JOB CLASSIFICATION                    | STATION                            |
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| T (ADDRESS)  | <i>59</i> 50 Symphony                 | V WOODS ROSO  | OR BY                                 | PHONE (301) 331-1235               |
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|  |                                       | NATIONAL ASSOCIATION  |                                       |                                    |
| :c: NATIONAL B   | USINESS AGENT. NALC                   | OF LETTER CARRIERS AFL-<br>COLUMBIA, MARYLAN                | CIO Joseph A                          | ouscolicu                          |
| POSTMASTE  |                                       | OCCUMBIA, MARYLAN   | \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ | BRANCH PRESIDENT/DESIGNEE          |
|  |                                       |   | Der 11.6                              | author .                           |

**NBA FILE COPY** 

SIGNATURE

Step 2 Denial Letter Class Action Constructive Delivery

If the merits of this case are considered, this form gives the written authority to the carrier to deliver the Official Certified Letter. The authorization specifically states:

#### NOTE TO CARRIER

YOU ARE AUTHORIZED TO DELIVER THIS OFFICIAL CERTIFIED LETTER WITHOUT ADDRESSES'S SIGNATURE, IF UNAVAILABLE. RETURN THIS RECORD OF DELIVERY TO:

UNITED STATES POSTAL SERVICE P.O. BOX 10000 WILMINGTON DE 19850-9701

If the recipient is not present to sign the certified letter then the carrier is authorized to deliver the certified letter.

Based on the above, this grievance is denied.

Pivido Algui Algloru Linda Marie Malone A/Labor Relations Representative

> APR 15 1997 METTER DARRIERS AFLECTO COLUMBIA, MARYLAND

APR 15 1991

MATICAL LIAMON OF LETTER CARE ERS AFLICIO COLUMBIA, MARYLAND

### UNITED STATES POST OFFICE MANAGEMENT SECTIONAL CENTER POST OFFICE BOX 10,000 WILMINGTON, DE. 19850

March 25, 1991

Joseph J. Apostolico President, NALC Branch 191 217 N. Scott St. Wilmington DE 19805-3436

RA: Class Action Union #: 2-12-1 Wilm #: 1-509 CERTIFIED NO. #P 637 204 969 RETURN RECEIPT REQUESTED

Dear Mr. Apostolico;

On March 8, 1991, I met with your step II designee, Mr. Robert Wilkerson, to discuss the above referenced grievance.

The matters as presented by him as well as applicable contractual provisions were reviewed and given careful consideration.

The issue addressed in this instant grievance was whether Management violated Article 19, especially the M-39 and M-41 by utilizing a locally generated form to substantiate the delivery of certain correspondence.

The Union maintains that the Constructive Delivery Forms is contrary to the Domestic Mail Manual which stipulates that for all certified mail a signature must be obtained. The Union feels that the Carriers should not be mandated to deliver this correspondence without s signature. The Union at the first meeting verbally stated that neither, New Castle nor Newark uses these forms.

The requested remedy is that Management "cease instructing carriers to use Record of Constructive Delivery Forms and comply with the M-41, M-39 and Domestic Mail Manual."

Management would like to state on the onset that this grievance is untimely. For years, this MSC has used some deviation of this form to constitute that a letter had, in fact, been delivered.

Attached, as exhibits are records of Constructive Delivery. These date back as early as September 1990. Records of Constructive Delivery are from both New Castle and Newark.

Management typical uses this mode of delivery to send correspondence to Postal Workers, usually this is notice of some adverse action or a request to return to duty.



## National Association of Letter Carriers (AFL-CIO)

Pursuent to Article XV, Section 2, this form must be used to appeal a grievance to Step 2.

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M-01107

|  |  | _           | DATE                 | BRANCH GRIEV   | NO      | USPS            | NO                    |                | <del></del> |
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| PROME BRANCH NO.   | BUSINESS ADDRESS                             |             |                      |                |         |                 |                       |                |             |
| 191  | 217 N. Scott                                 | St.         | wilm., De.           | 1930           | )5      |                 |                       |                |             |
| STEP 2 AUTHORIZED UNION REP  |  |             |                      | PHONE-OFFICE   |         | PHONE           | OTHEA                 | · · ·          |             |
| Joseph Apostolic   | ŭ  |             |                      | #¥#×22×        | 652-    | 2033            |                       |                |             |
| STEP 1 MEETING: HELD ON (DATE/TIL  |  | ENTATIVE    | AND GRIEVANIT        |                | STEWARD | <del>`</del>    |                       |                |             |
| 2/22/91  | L. Malone                                    |             |                      |                | W. W    | ilker           | son                   |                |             |
| GRIEVANT'S HAME (OR CLASS)   |  |             |                      |                |         | PHONE           |                       |                |             |
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| Carrier Annex  |  |             |                      |                |         |                 | YES                   | Γ              | 7 NO        |
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| STEP 1: RENDERED ON (DATE/TIL<br>DECISION  | BY (NAME &                                   | . TITLE)    |                      |                |         | SUPER           | VISOR'S II<br>REQUEST | viitials.<br>I |             |
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| CORRECTIVE ACTION REQUEST  | r <b>en:</b> Management d                    | cease i     | natructing c         | arriers t      | u use   | Reco            | rd o                  | <u> </u>       |             |
| Const <b>o</b> uctive Del  | ivery Forms and                              | d and c     | omply with t         | he M-41,       | M-39 a  | ind D           | បានន                  | tic            | -           |
| di manual.   |  |             |                      |                |         |                 |                       | -              |             |
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BRANCH PRESIDENT/DESIGNEE JOSEPH APOSTOLICO

## UNITED STATES POST OFFICE WILMINGTON, DE 19850

## RECORD OF CONSTRUCTIVE DELIVERY

| TO WHOMEVER IT MAY CONCERN:   | Date:                            |
|---|----------------------------------|
| I am the regular carrier on Route #_  | I deliver mail to the            |
| residence located at  |                                  |
| residence located at (Address   | 5)                               |
| All mail addressed to Mr. (Mrs.)  |                                  |
| (exact address, city, state and Z)  |                                  |
| On,, 19, at approxi   | imatelya.m./p.m., I              |
| delivered Certified Letter  | , addressed to (Mr., Mrs.)       |
| (Complete   | Address)                         |
| into the regular mail receptacle at t   | the address shown immediately    |
| above. Mail addressed to the above m  | mentioned patron, which has been |
| delivered by me to the address shown  | above, has not been returned to  |
| the Post Office marked to indicate the  | nat it was undeliverable or that |
| the addressee was unknown at that add   | iress.                           |
|   |                                  |
| T certify that the above statements a to the best of knowledge and belief.  | are true and correct according   |
| NOTE TO CARRIER: You are authorized to deliver this official Certified Letter without addressee's signature, if unavailable | e .                              |
| Return this record of delivery to:  |                                  |
| United States Postal Service Labor Relations 'epresentative P. O. Box 10,0'   | (Carrier's Name)                 |
| Wilmington, DE 9850-9994  | (Route No., or Badge No.)        |