UNITED STATES POSTAL SERVICE
475 L'ENFANT PLAZA SW
WASHINGTON DC 20260

# RECEIVED 

Mr. Lawrence G. Hutchins Vice President National Association of

Letter Carriers, AFL-CIO 100 Indiana Avenue, N.W. Washington, DC 20001-2197

NOV 251992
COHTRACT ADHINISTRATION UNIT N.ALC. MASHINGTOH, D.C.

RE: H7N-2D-C 42122
Class Action
Wilmington, DE 19850
Dear Mr. Hutchins:
On November 9, 1992, we met in a prearbitration discussion of the above-referenced case.

The issue in this grievance is whether management violated the National Agreement when it used a locally developed form.

After reviewing this matter, we mutually agreed that no national interpretive issue is fairly presented in this case. We also agreed that the issuance of lacal forms, and the local revision of existing forms is governed by Section 374.12 of the Adrainistrative Support Manual (ASM). The locally developed form was not promulgated according to ASM 324.12. Therefore, management will discontinue the use of the subject form.

Accordingly, we agree to remand this case to the parties at Step 3 for further processing, including arbitration if necessary.

Please sign and return the enclosed copy of this letter as your acknowledgment of agreement to remand case number H7N-2D-C 42122 and remove it from the pending national arbitration listing.


Francis J. Conners Execulve vice President

Lawrence G. Hutchins Vice President
Pichard P. O' Connell: jecratay-Treasurer
Halline Overby Ass! Secretary-7reasurer Brian D. Farris Divector, City Defivery George Davis, Jr. Direction. Sately \& Heall


100 Indiana Avenue, N.W. Washington, D.C. 20001 Telephone: (202) 393-4695

July 31, 1991

Assistant Postmaster General Labor Relations Department United States Postal Service Employee and Labor Relations 475 L'Enfant Plaza West; S. W. Washington, D. C. 20260-4100

Certified letter number P 213305682
RE: Appeal from Step 4 Request for Arbitration

NALC System No: 3690
USPS NO: H7N-2D-C-42122 Wilmington, DE

Dear Sir:
Pursuant to Article 15, Sections 2 and 4 of the National Agreement, I have authorized and hereby request certification of the above referenced case for arbitration.

Very truly yours,


President
CC:
James P. Turner
Moe Biller, President, APWU - with file


DEAR SIR:
pursuant to article xy. section 2. of the national agreement. I am appealing the above-captioned case to step 4 OF THE GRIEVANCE PROCEDURE.

Date step 3 denial received:

STEP 3 DECISION RENDERED BY:
VIOLATION INCLUDING BUT NOT LIMITED TO:
Kay 2. 1991
Willan Mollos
19

CORAECTIVE ACTION REQUESTED:
Discontinue the use of Record of Constructive Delivery Forms and comply with the M-39 and $4-41$ when inatructing carriers to deilver certifted mati.
designated nalc representative at step 4:

## Contract Adniniatration Unit



NATIONAL BUSINESS AGENT

CC: REGIONAL DIRECTOR FOR ELR
NATIONAL OFFICER. NALC
gRANCH PRESIDENT, NALC

# UNITED STATES POSTAL SERVICE <br> Extern Regional Office P. O. Box 8601 

Philadelphia, Panneytivanis 19197-0840
April 29, 1991

## MR JERRY KERNER <br> REGIONAL ADMINISTRATIVE ASSISTANT <br> 5950 SYMPHONY WOOD RD SUITE 305 <br> COLUMBIA MD 21044-3521

RE: E7N-2D-C 42122 CLASS ACTION WILMINGTON DE 19850 2121

Dear Mr. Werner:
On 04/15/91, the above referenced grievance was discussed at Step 3 of our contractual grievance procedure. The matters presented by the union concerning this grievance, as well as the applicable contractual provisions, have been reviewed and given careful consideration.

The union's Representative's oral argument and submitted documentation were considered, but were not sufficiently persuasive to alter local management's position. Therefore, the corrective action requested by the union is not granted.

In the opinion of the Postal Service, this grievance does not involve any interpretive issues) pertaining to the National Agreement or any supplement thereto which may be of general application. Therefore, this case may be appealed directly to regional arbitration in accordance with the provisions of Article 15 of the National Agreement.

Very truly yours,


William Molloy
Labor Relations RECEIVED
cc: PM

MAY 21991
NATION:- - $\triangle$ ILlATION OF LETTER TASSETS AFL-CIO COLUNE:A MIGYLAND


Step 2 Denial Letter Class Action Constructive Delivery

If the merits of this case are considered, this form gives the written authority to the carrier to deliver the official Certified Letter. The authorization specifically states:

NOTE TO CARRIER
YOU ARE AUTHORIZED TO DELIVER THIS OFFICIAL CERTIFIED LETTER WITHOUT ADDRESSES'S SIGNATURE, IF UNAVAILABLE. RETURN THIS RECORD OF DELIVERY TO:

UNITED STATES POSTAL SERVICE
PRO. BOX 10000
WILMINGTON DE 19850-9701

If the recipient is not present to sign the certified letter then the carrier is authorized to deliver the certified letter.

Based on the above, this grievance is denied.


UNITED STATES POST OFFICE MANAGEMENT SECTIONAL CENTER POST OFFICE BOX 10,000
WILMINGTON, DE. 19850
March 25, 1991

Joseph J. Apostolico


President, NALC Branch 191
217 N. Scott St.
Wilmington DE 19805-3436

RA: Class Action
CERTIFIED NO. \#P 637204969
Union \#: 2-12-1
WilII \#: 1-509
RETURN RECEIPT REQUESTED

Dear Mr. Apostolico;
On March 8, 1991, I met with your step II designee, Mr. Robert Wilkerson, to discuss the above referenced grievance.

The matters as presented by him as well as applicable contractual provisions were reviewed and given careful consideration.

The issue addressed in this instant grievance was whether Management violated Article 19, especially the M-39 and M-41 by utilizing a locally generated form to substantiate the delivery of certain correspondence.

The Union maintains that the Constructive Delivery Forms is contrary to the Domestic Mail Manual which stipulates that for all certified mail a signature must be obtained. The Union feels that the Carriers should not be mandated to deliver this correspondence without signature. The Union at the first meeting verbally stated that neither, New Castle nor Newark uses these forms.

The requested remedy is that Management "cease instructing carriers to use Record of Constructive Delivery Forms and comply with the M-41, M-39 and Domestic Mail Manual."

Management would like to state on the onset that this grievance is untimely. For years, this MSC has used some deviation of this form to constitute that a letter had, in fact, been delivered.

Attached, as exhibits are records of Constructive Delivery. These date back as early as September 1990. Records of Constructive Dellvery are from both New Castle and Newark.

Management typical uses this mode of delivery to send correspondence to Postal Workers, usually this is notice of some adverse action or a request to return to duty.

Pursuant to Article XV, Section 2, this form must be used to appeal a grievance to Step 2.

M-01107


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\text { IINSTLLATION } 20 / 71
$$


Eillaington MSC
$\left[\begin{array}{l}\text { BRANCH GRIEV NO } \\ 2-1<-1\end{array}\right.$
USPS NO

Puravilit to article w of the mational agreement. we hereby appeal to step 2. the following grievance
 a croumps: Douaestic mail Manual

Fuctivimut haprened On Feb/ 21 , 1951 , Brancin 191 was informea that managenenc of the Uilm. NiSc oere instructing carriers to use Consturctive Delivery Foras in Lied uf farias 3843 and 3811 .
 authoxized oy the $M-3 \%, M-4 \%$ and Donestic idail hanual.
contrine menom neousate Management cease inatructing carriers io use Record of Constnuctiva Delivery Forms and and comply with the m-41, Ni-3y and Donestic

H1, manual.

RECORD OF CONSTRUCTIVE DELIVERY

TO WHOMEVER IT MAY CONCERN:
Date: $\qquad$
I am the regular carrier on Route $\qquad$ - I deliver mail to the residence located at $\qquad$ -
(Address)

All mail addressed to Mr. (Mrs.) $\qquad$ ,
(exact address, city, state and ZIP code)

On. $\qquad$ , 19 $\qquad$ at approximately $\qquad$ a.m./p.m., I
delivered Certified Letter $\qquad$ , addressed to (Mr., Mrs.)
(Complete Address)
into the regular mail receptacle at the address shown immediately above. Mail addressed to the above mentioned patron, which has been delivered by me to the address shown above, has not been returned to the post Office marked to indicate that it was undeliverable or that the addressee was unknown at that address.

I certify that the above ztatemerts are true and correct ancordins to the best of knowledge and belief.

NOTE TO CARRIER:
You are authorized to deliver this
official Certified Letter without addressee's signature, if unavailable.
Return this record of delivery to:

United States postal Service Labor Relations 'epresentative P. O. Box $10,0^{\prime}$ Wilmington, DE 9850-9994
(Carrier's Name)
(Route No., Or Badge No.)

