

## U.S. POSTAL SERVICE

Service was doing more in than simply adjusting EEO. It was also attempting to adjust instances adjusting, concur under the terms of its contract Union through its internal. As we have found above Service was not privileged to grievances with individual prerogation of the Union's state find that it violated Section the Act by not affording the lining representatives an opportunity at grievance adjusted by Section 9(a) of the

Remedy: Having found that the is engaged in, and is engaged practices in violation of and (1) of the Act, we shall order to cease and desist to take certain affirmative to effectuate the policies of

found that the Respondent attempted or attempted to adjust grievances without giving the active-bargaining represen-

resolution of Otter's EEO claim arbitration proceedings on the con- over, it also seeks a remedy for practices alleged above in 9" of the complaint, and par. 8 er filed the EEO precomplaint per 1980; (b) that Otter filed a with respect to the same sub- September 1980; (c) that Otter entered into a resolution with precomplaint matter on 12 No- d) that neither the Union nor atives participated in the pro- in the resolution of Otter's hearing counsel for the General amend the complaint to delete r. 8 in the remedy section, but t motion to amend. In these find the complaint allegations support our finding that the at the time of the grievance than at the time the settlement contract grievance defense. side here whether the Union t to be present at grievance individual employees in which ce had been filed. In all of the contract grievances had been ve bargaining representative notice and opportunities to be stments of the grievances as ond proviso to Sec. 9(a). p. 249 NLRB 424, 104 LRRM ce cited therein, cited in U.S. NLRB 976, 115 LRRM 1108

does not agree that "an at- vances" at an employee's re- transcends Sec. 9(a)'s reser- of employees to present employer without the interven- representative. and Stephens do not dispute proviso to Sec. 9(a) of the Act right to present grievances to out the intervention of the tative. However, they con- second proviso to that sec- bargaining representative opportunity to be present at a individual employee at which red a final settlement of a vance, whether this attempt in the employee's acceptance ot. They intimate no view on ances might bring a confer- within the second proviso.

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tative the opportunity to be present at the adjustments, we shall order it to cease and desist from this conduct. We shall also prohibit the Respondent from raising or otherwise asserting the unlawfully obtained EEO grievance settlements reached with the individual employees as a bar to the contractual grievance and arbitration procedures, so that in those cases where the Respondent negotiated settlements with individual employees without the Union's notification or participation but has not yet asserted the settlements as a defense to contract grievance processing that unlawful conduct may be effectively remedied. With respect to the case in which the Respondent successfully asserted an EEO settlement as a defense in a contract arbitration proceedings, we shall adopt the judge's recommended remedy. Thus, we shall order the Respondent to take all appropriate steps to reconvene the Otter arbitration or to hold the arbitration de novo, as provided by the judge, and to pay the Union for all reasonable increased expenses resulting from its assertion of the Otter EEO settlement as a contract defense in the manner set forth in his recommended remedy. In this way the status quo ante may be restored. We shall also order the Respondent to afford the Union the opportunity to be present at any attempts to adjust contractual grievances.

A new notice which conforms with our Order shall be issued, and we shall require its posting at both the Phoenix and Columbus facilities. Like the judge, we do not find nationwide posting to be warranted.

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UNITED STATES POSTAL SERVICE, Columbus, Ohio and POSTAL WORKERS, AFL-CIO, COLUMBUS AREA LOCAL, Case No. 9-CA-18366(P), September 30, 1986, 281 NLRB No. 139

Before NLRB: Johansen, Babson, and Stephens, Members.

## REFUSAL TO BARGAIN Sec. 8(a)(5)

— Adjustment of grievances — Civil Rights Act of 1964 — EEO claim at precomplaint stage — Union's presence >54.17 >71.18 >54.659 >100.4049 >100.0751

U.S. Postal Service violated LMRA by failing to give union opportunity to be present at settlement of suspended female employee's claim under Title VII of Civil Rights Act of 1964 at precomplaint stage of proceedings, where claim covered matter that was subject of pending contractual grievance-arbitration proceedings. Union's LMRA right to be present at adjustment of grievances must prevail over Equal Employment Opportunity Commission (EEOC) administrative regulations mandating anonymity of ag-

123 LRRM 1213

grieved employee at precomplaint stage.

## ORDER Sec. 10(c)

— Refusal to bargain — Remedy >56.503 >56.03 >56.01

Employer that unlawfully failed to provide union with opportunity to be present at settlement of suspended female employee's claim under Title VII of Civil Rights Act of 1964 and that successfully asserted unlawfully obtained settlement as defense in arbitration proceedings is ordered (1) to take — jointly with union if it is willing — all appropriate steps to reconvene arbitration proceedings or to hold arbitration de novo, waiving all defenses not ripe at time of original arbitration and withdrawing from reconvened arbitration, or not presenting at any de novo arbitration, any argument that settlement defeats, diminishes, or otherwise weakens union's claims under collective bargaining agreement, and (2) to pay all reasonable increased expenses of union and arbitrator resulting from delay in arbitration caused by assertion of settlement as defense.

[Text] The Union and the Respondent have been parties to successive collective-bargaining agreements covering postal clerks, as well as certain other employees of the Postal Service, for a number of years, including a contract which was effective from 21 July 1978 to 20 July 1981. This contract contained a final and binding grievance and arbitration provision.

About 10 July 1981, distribution clerk Regina M. Woods, an employee included in the bargaining unit covered by the parties' contract, was given notice of a 10-day suspension by the Respondent for being "Absent Without Leave." About 13 July 1981, Woods filed a grievance regarding the suspension under the grievance-arbitration procedure included in the parties' contract. The grievance was denied by management at steps 1 and 2 of the grievance procedure. Thereafter, about 28 July 1981, Woods filed a precomplaint Equal Employment Opportunity (EEO) form alleging discriminatory treatment because of race and sex with respect to the suspension which was the subject of her contract grievance.

About 18 September 1981, an agreement entitled "Pre-Complaint Withdrawal of Complaint" was signed by Woods and EEO Counselor Barbara J. Johnson on behalf of the Respondent. Such withdrawal was based on partial relief for the substantive matter complained of in Woods' precomplaint form. Specifically, the final resolution provided that the Postal Service would withdraw the 10-day suspension and remove it from Woods' record, that there would be no payment of back wages, and that Woods would withdraw her complaint of discrimination. Neither the Union nor any of its representatives participated in or were notified of the proceedings culminating in the resolution of Woods' EEO claim.

123 LRRM 1214

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The Union continued pursuing Woods' contract grievance through the contractual grievance and arbitration procedure. The Union maintained in the grievance that the disciplinary action was unjust and unwarranted, and sought backpay to make Woods whole for all her losses. The contract grievance was based, in part, on an alleged violation of the nondiscrimination clause of the parties' collective-bargaining agreement. About 16 February 1982, when the grievance had reached the arbitration stage, the Respondent asserted the EEO Pre-Complaint Withdrawal of Complaint as a defense to the arbitration proceedings on the contract grievance. On 22 February 1982, Arbitrator Linda Di Leone Klein issued an award holding that the contract grievance was not arbitrable because of the EEO Pre-Complaint Withdrawal of Complaint executed by Woods. Accordingly, she denied the grievance on that basis.

**Contentions of the Parties:** The parties agree that the legal issues raised by this case are identical to those presented in Postal Service, 281 NLRB No. 138, 123 LRRM 1209 (Sept. 30, 1986), and urge that this case be considered concomitantly with that proceeding. That case presented the Board with the question whether the Union must be given the opportunity to be present when the Postal Service adjusts or attempts to adjust Equal Opportunity (EEO) complaints with individual unit employees when the same incidents or course of conduct comprising those complaints are concurrently the subject of contractual grievances.

The General Counsel asserts that the Respondent's conduct of raising a precomplaint resolution of an employee's EEO claim reached without notice to, or participation of, her collective-bargaining representative as a defense in a contract arbitration proceeding violates Section 8(a)(5) and (1) of the Act. That assertion is premised on the position that it is a violation of Section 8(a)(5) and (1) for an employer to adjust employees' grievances without permitting their collective-bargaining representative an opportunity to be present at such adjustment, as required by Section 9(a) of the Act.

The Respondent submits that it did no more than offer a legitimate, goodfaith affirmative defense at arbitration. It claims that to preclude the assertion of such a defense deprives the Postal Service of its right to present a defense, and unjustly deprives and usurps from the arbitrator the right to decide the issue. The Respondent argues that precluding the assertion of a defense frustrates, rather than aids, the grievance-arbitration process.

The Charging Party maintains that an employer should not be permitted to preempt arbitration proceedings under a collective-bargaining agreement with a settlement arrived at in unilaterally established internal EEO proceedings. In its brief to the Board in 281 NLRB No. 138, 123 LRRM 1209, referred to in its memorandum in this proceeding, the Charging Party asserts that the unilateral grievance adjustment prohibited by Section 9(a) of the Act occurred when the document was signed, but that the EEO settlement was not apparent as a grievance adjustment until the Postal Service asserted it as a defense before the arbitrator.

**Analysis and Conclusions:** As stated, the parties agree that this case is controlled by the Board's decision in 281 NLRB No. 138, 123 LRRM 1209, which issued today. As fully set forth in that decision, we find that the clear statutory mandate of Section 9(a) of the National Labor Relations Act must prevail over EEO administrative regulations requiring anonymity of the complainant at the precomplaint stage of an EEO proceeding. Accordingly, we find that the Postal Service violated Section 8(a)(5) and (1) of the Act when it adjusted a contract grievance with employee Woods without affording her collective-bargaining representative the opportunity to be present at the adjustment as required by Section 9(a) of the Act. See, e.g., Top Mfg. Co., 249 NLRB 424, 104 LRRM 1116 (1980), and cases cited therein, cited in Postal Service, 288 NLRB 876, 877, 115 LRRM 1108 (1984).<sup>1</sup>

**Remedy:** Having found that the Respondent has engaged in and its engaging in unfair labor practices in violation of Section 8(a)(5) and (1) of the Act, we shall order the Respondent to cease and desist therefrom and to take certain affirmative action designed to effectuate the policies of the Act.

As we have found that the Respondent unlawfully adjusted a contractual grievance without giving the employee's collective-bargaining representative the opportunity to be present at the adjustment, we shall order it to cease and desist from this conduct. We shall also order the Respondent to afford the Union the opportunity to be present at any attempts to adjust contractual grievances.

In order to return the parties to the position in which they would have been but for the Respondent's unlawful conduct, we shall order the Postal Service, jointly with the Union if it is willing, to take all appropriate steps to reconvene the Woods' arbitration or, in the alternative, to hold the arbitration de novo, waiving all defenses not ripe at the time of the original arbitration and specifically withdrawing from the reconvened arbitration, or not presenting at any de novo arbitration, any argument, made directly or indirectly, that Woods' EEO settlement defeats, diminishes, or otherwise weakens the Union's claims under the collective-bargaining agreement.

The Postal Service shall also pay all reasonable increased expenses of the Union and the arbitrator clearly and specifically resulting from the delay in the arbitration caused as a result of the successful but improper assertion by the Postal Service of the Woods' EEO settlement as a defense. The sums owing, if any, shall be computed as prescribed in F. W. Woolworth Co., 90 NLRB 289, 26 LRRM 1185 (1950), and shall bear appropriate interest to be calculated in accordance with the formulas set forth in

<sup>1</sup> As in 281 NLRB No. 138, 123 LRRM 1209, we find the allegations of the complaint sufficiently broad to support our finding that the violation occurred at the time of the grievance adjustment, rather than at the time the settlement was asserted as a contract grievance defense. The complaint in this proceeding generally tracks that in Case 9 - CA - 16503(F), 281 NLRB No. 138, 123 LRRM 1209.

<sup>2</sup> Member Johansen does not find that attempting to adjust a grievance necessarily violates the Act. See Postal Service, 281 NLRB No. 138, 123 LRRM 1209.

## WORTHS STORES

Florida Steel Corp., 231 NLRB 1070 (1977).

Finally, we shall require the Employer to post a notice at its Columbus, Georgia, facility in order to fully inform employees of their rights and the outcome of the election.

## WORTHS STORES -

WORTHS STORES -  
Louis, Mo. and LEATH WORKERS, AFL-CIO, JOINT BOARD, Case No. 281 NLRB 1070 (1977).  
September 30, 1986, 281 NLRB 1070.  
Before NLRB: Dotson, Babson and Stephens, Members.

## ELECTION Sec. 9(c)

- Election Interference  
63.5633

Union did not interfere with the election when it sent employees a document containing word "Congrats" in bold print, (b) listing employees which employees could be constructing employees to "Rosemary," and (d) construction of NLRB official "X" mark on "Yes" box, document does not suffice to identify union as source of a document did not tend to induce employees into believing that the favored union, where (1) it is reasonable for an employer that Board would includeatory headings and individualiations on its official publication even if document's sectioning covers some of said addressed in Board's notice its partisan stance is reasonable (3) it is clear that sample been cut from another folder to partisan material; (4) does not appear "official" union leaflet mailed earlier employees identified "Rosemary" union organizer and in phone numbers as found in question.

After the union won an employer filed objections.

In the absence of an election, the Board adopts, pro forma, the director's recommendation of employer's Objection 2 b.

[Text] The Regional Director found that the Employer's Objection 2 b was sustained and that the election was based on his finding that a mile ballot circulated by

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## WORTHS STORES

123 LRRM 1215

Conclusions: As stated, the fact that this case is controlled by decision in 281 NLRB No. 138, 88, which issued today. As in that decision, we find that the mandatory mandate of Section 8(a) of Labor Relations Act must be EEO administrative regulation, anonymity of the complainant, and the EEO complaint stage of an EEO proceeding. We find that the violated Section 8(a)(5) and when it adjusted a contract employee Woods without effective-bargaining representation to be present at the required by Section 9(a) of E. Top Mfg. Co., 249 NLRB 1116 (1980), and cases cited in Postal Service, 268 NLRB 1108 (1984).

Respondent found that the Respondent in and its engaging in unfair practices in violation of Section 8(a) of the Act, we shall order the Respondent to cease and desist therefrom and to take affirmative action to effectuate the policies of the Act. We find that the Respondent violated a contractual grievance procedure by denying the employee's collective-bargaining representative the opportunity to be present at the adjustment, we shall also order the Respondent to cease and desist from this practice and to provide the Union the opportunity to attempt to adjust the grievance.

Return the parties to the position they would have been but for the Respondent's unlawful conduct, we shall order the Respondent, jointly with the Postal Service, to take all appropriate steps to effectuate the policies of the Act, to hold the Respondent liable for all expenses of the original arbitration, or not presenting at arbitration, any argument, or indirectly, that Woods' interests, diminishes, or otherwise the Union's claims under the grievance agreement.

Respondent shall also pay all reasonable expenses of the Union or clearly and specifically delay in the arbitration of the successful but not by the Postal Service of settlement as a defense. If any, shall be computed F. W. Woolworth Co., 90 NLRB 1185 (1960), and shall interest to be calculated in the formulas set forth in

Florida Steel Corp., 231 NLRB 661, 96 LRRM 1070 (1977).

Finally, we shall require the Respondent to post a notice at its Columbus, Ohio facility in order to fully inform employees of their rights and the outcome of this matter.

## WORTHS STORES -

WORTHS STORES CORP., St. Louis, Mo. and LEATHER GOODS WORKERS, AFL-CIO, MIDWEST JOINT BOARD, Case No. 14-RC-10085, September 30, 1986, 281 NLRB No. 160

Before NLRB: Dotson, Chairman; Babson and Stephens, Members.

## ELECTION Sec. 9(c)

- Election interference - 62,5631 - 63,5633

Union did not interfere with election when it sent employees document (a) containing word "Congratulations" in bold print, (b) listing benefits for which employees could bargain, (c) instructing employees to call certain "Rosemary," and (d) containing reproduction of NLRB official ballot with "X" mark on "Yes" box, even though document does not sufficiently identify union as source of altered ballot. Document did not tend to mislead employees into believing that Board favored union, where (1) it would be unreasonable for an employee to assume that Board would include congratulatory headings and individualized salutations on its official publications; (2) even if document's section on bargaining covers some of same issues addressed in Board's notice of election, its partisan stance is readily apparent; (3) it is clear that sample ballot has been cut from another form and added to partisan material; (4) document does not appear "official"; and (5) union leaflet mailed earlier to employees identified "Rosemary Behrman" as union organizer and included same phone numbers as found on document in question.

After the union won an election, the employer filed objections.

In the absence of exceptions, the Board adopts, pro forma, the regional director's recommendation that the employer's Objection 2 be overruled.

(Text) The Regional Director recommended that the Employer's Objection 1 be sustained and that the election be set aside based on his finding that an altered facsimile ballot circulated by the Petitioner

tended to mislead employees into believing that the Board favored the Petitioner. We disagree.

The document at issue . . . was prepared by Union Organizer Rosemary Behrman and was mailed to all eligible voters on 29 April 1986. The document was enclosed in envelopes which included the Petitioner's name and return address. At the top of the document, the word "Congratulations" twice appears in bold print and capital letters, forming a semicircle around salutations to each employee and general information regarding secret-ballot elections. Directly below is specific information concerning the date, time, and place of the election; a list of benefits for which employees can bargain; and instructions for employees with questions to call "Rosemary" at the home and work telephone numbers provided. The bottom part of the document consists of a facsimile of a portion of the Board's official ballot. An "X" appears in the "Yes" box, and the Petitioner's name was placed above the box.

In support of its objection, the Employer submitted to the Regional Director the affidavit of an employee witness. The witness stated that she did not retain the envelope in which the document was delivered and could not recall if the envelope had a return address or identified the Petitioner as the party responsible for distributing the material. The witness further stated that she did not know that "Rosemary" referred to the union organizer. She also stated that because of her unfamiliarity with Board-conducted elections, she assumed that the ballot portion of the document was to be retained for use in the election and was therefore upset that one of the ballot choices had been marked with an "X."

The Petitioner, contending that the document was not misleading, presented the affidavits of Rosemary Behrman, the union organizer, and an employee witness. Behrman stated in her affidavit that the ballot portion of the document was copied from the sample ballot portion of a notice of election used in another case. Behrman also stated that the documents were mailed in union envelopes in order to identify the Petitioner as the party responsible for their distribution. In addition, Behrman stated that she identified herself on the face of the document by referring to her first name and by including both her office and home telephone numbers. She also noted that in a previous union leaflet mailed to eligible voters in early April, she identified herself as a union representative and included the same telephone numbers.

The Petitioner's employee witness stated that she knew the document was sent by the Petitioner, not the Board, because of the Petitioner's name and return address on the envelope and because she recognized the reference to "Rosemary" from the earlier leaflet.

In his report, the Regional Director initially found, pursuant to the Board's analysis in SDC Investment, 274 NLRB No. 78, 118 LRRM 1410 (Feb. 28, 1985), that the

\*SDC, above, set forth a two-part analysis to determine whether an altered ballot is likely to give voters the misleading impression that the Board favored one of the parties to the election. Relying on the policy that employees are capable

No. 128, 123 LRRM 1200, we of the complaint sufficiently or finding that the violation of the grievance adjustment. The settlement was asserted as a defense. The complaint generally tracks that in Case 9 of NLRB No. 138, 123 LRRM

does not find that attemptance necessarily violates the law. 281 NLRB No. 138, 123