

## UNITED STATES POSTAL SERVICE 475 L'Enfant Plaza, SW Washington, DC 20260

August 17, 1982

Mr. Joseph H. Johnson, Jr.
Director, City Delivery
National Association of Letter Carriers,
AFL-CIO
100 Indiana Avenue, N.W.
Washington, D.C. 20001

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Dear Mr. Johnson:

On July 9, 1982, we met on the above-captioned case at the fourth step of the contractual grievance procedure set forth in the 1978 National Agreement.

The question raised in this grievance involves whether local management is properly establishing and administering route reference volumes. As final settlement in all matters relating to this dispute, the parties at the national level agree to the following resolution:

The original Headquarters Instructions states that reference volume can be created in several ways:

- You can add the linear volumes recorded on the Forms 3921 for the six day route inspection period and average them by dividing by six. This must be done for each route in the unit. (NOTE: This excludes all sequenced mail.)
- You can take the average piece volumes from the Forms 1840, exclude sequence mail, and divide them by conversion factor to produce linear equivalents. The conversion factors can be locally sampled and developed or can be 250 pieces per foot for mixed letter size and 115 pieces per foot for flats.

3. You can randomly select a number of weeks (i.e., 6 or 8) from Forms 3921, add them together, and average them by dividing by the appropriate number of days. (NOTE: This excludes all sequenced.)

Item 2 above precludes application of a uniformally increased percentage factor arrived at by other than "locally sampled." Reference volumes do not constitute the sole basis for determining a carrier's leaving time. When utilizing the plastic overlay, the manager should review the route and consider the type mail involved.

Please sign a copy of this letter as your acknowledgment of agreement to resolve this case.

Time limits were extended by mutual consent.

Sincerely,

Howard R Carter

Labor Relations Department

Joseph H. Johnson, Jr.

Director, City Delivery

National Association of Letter Carriers, AFL-CIO