Mr. Thomas D. Riley Assistant Secretary-Treasurer National Association of Letter Carriers, AFL-CIO 100 Indiana Avenue, N. W. Washington, D. C. 20001

> Re: Branch 1491 Norman, OK

NC-S-5258/N5-OK-9333

K. Rollins Norman, OK

NC-S-5259/N5-OK-9872

Dear Mr. Riley:

On March 30, 1977, we met with you to discuss the above-captioned grievance at the fourth step of our contractual grievance procedure.

The matters presented by you as well as the applicable contractual provisions have been reviewed and given careful consideration.

Delivery of Special Delivery Mail may be made by regular city carriers when the conditions of Part 166.311 of the Postal Service Manual are met. The local policy on AM deliveries may be followed when reasonable delivery standards are effected, however, when time, volume and other factors dictate, the delivery should be made ahead of ordinary mail. PM deliveries will conform with Part 166.32 and may be accomplish by part-time flexible employees.

Local management is giving additional attention to the present special delivery service. In accordance with the above these grievances are considered to be resolved.

Sincerely

Robert B. Hubbell

Labor Relations Department