



EMPLOYEE AND LABOR RELATIONS GROUP  
Washington, DC 20260

November 18, 1974

Mr. Tony R. Huerta  
Secretary Treasurer  
National Association of Letter  
Carriers, AFL-CIO  
100 Indiana Avenue, NW  
Washington, DC 20001

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NB-C-1930(N-37)/3-DET-219

Dear Mr. Huerta:

On September 4, 1974, we met with you to discuss the above-captioned grievance at the fourth step of our contractual grievance procedure.

The matters presented by you as well as the applicable contractual provisions have been reviewed and given careful consideration.

In this case an employee was disciplined as a result of a customer complaint. The union grieved the discipline action and requested the name and address of the complaining customer. Local officials refused to divulge the requested information contending that there were previous instances where the union had harassed complaining customers.

It is our decision, in this instance, that the union has a right to the requested information. Accordingly, the grievance is sustained. We would like to note however that union officials will be held accountable for their conduct towards US Postal Service customers.

Sincerely,

William J. Downes  
Labor Relations Department